

FLEET PRIORITY SERVICES

**Because in the trucking business
there's no good time for downtime.**





WHEREVER AND WHENEVER AN ACCIDENT HAPPENS, WE CAN GET YOU BACK ON THE ROAD FAST WITH:

- Hundreds of specialized collision repair shops across North America
- One toll-free number to call 24/7
- The right shop for the repair you need
- Fast and professional service
- Online tools to speed and simplify repair monitoring
- Single-point vendor processing

PRESENTING FLEET PRIORITY SERVICES. DEDICATED TO GETTING YOU BACK ON THE ROAD – FAST.

Unfortunately, you never know when or where the next accident will happen. But that doesn't have to mean a lot of downtime. That's because Fleet Priority Services provides one 24-hour, toll-free number connecting you to a network of hundreds of top quality collision repair shops all across North America.

We'll manage the entire collision repair process. We can arrange for towing, 24/7. Make backhaul arrangements for non-immediate transfer of damaged vehicles to reduce transfer costs. And most importantly, make sure your vehicle ends up at the collision repair facility that specializes in the work you need done.

WORKING WITH THE BEST.

Getting your vehicle to the right collision repair shop also means getting it to the best. All Fleet Priority Services shops are dedicated to providing professional service and the highest quality repairs.

For starters, to become a member of the Fleet Priority Services Network, repair shops must complete a detailed application, prove they are fully insured, undergo personnel interviews, and pass a rigorous shop inspection. And it doesn't end there.

We ensure Fleet Priority Services shops continue to meet the highest standards with:

- Quality monitoring by our personnel and independent appraisers
- Customer Service Indexing to track satisfaction
- Random shop inspections
- Quality review audits

What's more, when the repair is complete, we can stand behind it with a written guarantee.

THE PEOPLE AND THE PROCESSES THAT WORK FOR YOUR BUSINESS.

When you pick up the phone to talk to the people at Fleet Priority Services, you're dealing with professionals in the collision repair business. They know what it takes to get the job done fast and right, the first time.

We also provide online repair monitoring, so it's fast and easy to know where your repair stands. This online monitoring lets you get e-mail and photos to assess damage and evaluate the work throughout the repair process. And our management reports can be customized to meet your specifications, including claim status, cycle time, and savings.

TO FIND OUT HOW FLEET PRIORITY SERVICES CAN HELP YOU CUT DOWNTIME, VISIT WWW.FLEETPRIORITYSERVICES.COM OR CALL **1 866 40FLEET**

